

ReBound Equestrian Policies

General Safety

- Students are responsible for providing their own safety equipment. At a minimum, this includes a correctly fitted ASTM/SEI standard riding helmet and closed toed boots with a heel. ReBound Equestrian strongly suggests each student purchase their own helmet and riding boots and are fitted by a professional.
- Rider's are responsible for informing their instructor if they feel unsafe, unwell or uncomfortable at any time while at ReBound Equestrian.
- In the event of any accident or injury, ReBound Equestrian, at their own discretion, reserves the right to call an ambulance for an injured person. Follow-up with a medical professional following any fall or accident is the responsibility of the student/parent/guardian and is strongly encouraged.
- Riders and spectators are responsible for safe practices while at ReBound Equestrian including but not limited to: no running or sudden movements around horses, no scary objects such as umbrellas, no loud noises, keeping personal items out of the aisles, making sure doors and gates are closed, and being respectful to all riders and participants.
- All riders, parents, and spectators are responsible for knowing and understanding the risks involved with Equine activities. Riding and handling horses bears its own inherent risk, which includes but is not limited to; falling off the horse, being kicked, stepped on or bitten. All riders, parents and spectators are required to read and understand the Ohio Revised Code, Section 2305.321.
- Riders are to practice arena safety while riding. This includes passing left to left, announcing to other riders what direction you are headed, dismounting if there is a loose horse or another rider has fallen, and making sure all gates and doors are closed. All riding areas, cross ties, tack rooms, grooming and seating areas are a shared space. Parents and spectators who are not riding are asked to stay out of the riding spaces and remain seated quietly while observing.

Dress Code

- Riders, at minimum, are required to wear a riding helmet, fitted long pants and top, and closed toe boots with a heel.
- Collared shirts or fitted athletic tops are preferred. Tops must be tucked in. No loose fitting or oversized tops. No crop tops, tank tops or inappropriate graphics.
- Breeches or riding tights are preferred. We also recommend breeches or riding tights with belt loops, and highly recommend riders wear a belt.
- Boots must have a heel. We highly recommend paddock boots with half chaps or tall riding boots.
- Riding helmets are required. We highly recommend being fitted by a professional and an ASTM/SEI or MIPS rated helmet.
- Hair needs to be neatly tied back and out of the riders face. Hair nets are highly recommended.

Instruction

- In the event of your scheduled instructors absence, another instructor will substitute. In the event that your lesson needs to be cancelled, you will not be charged.
- If riders are able to properly groom and tack themselves, they are welcome to come early and have their horse ready to begin on time. If riders do not know how to groom and tack, this will be a part of their lesson. Riders who cannot groom and tack themselves should arrive on time for their scheduled appointment.
- In order to properly teach technique and positioning, instructors may need to touch the shoulder, back, leg, and ankle area.
- Dangerous or abusive riding and behavior will not be tolerated.

Payment & Cancellations

- Credit cards on file will be processed within 7 days of service. If no card is on file, payment is due at the time of service. Cash, check and venmo are accepted.
- In the event of excessive heat/cold/bad weather, ReBound Equestrian reserves the right to cancel/reschedule all services.
- Day of cancellations will be charged 50% of the service price. Cancellations within two hours of the scheduled service will be charged full price.
- Parents and riders are responsible for knowing and understanding all pricing.

Horse Leasing & Equipment Rentals

- Riders are responsible for properly caring for their horse during the lease time. This includes proper grooming, warm up and cool down.
- Riders are responsible for properly caring for all rented tack and equipment.
- Riders are responsible for cleaning up after themselves and their horse. This includes sweeping up cross ties/wash racks after use, making sure all grooming and tack supplies are properly put away, turning off lights, closing gates and stall doors, and putting their horses away clean and safe. Failure to do so will incur a \$10 fee.

Showing & Hauling

- Riders are responsible for keeping up to date on all showing and organization memberships.
- Riders are responsible for sending in their own show entries on time.
- Riders are responsible for knowing and understanding all rules associated with their competition.
- All coaching and show fees/expenses are due the Wednesday prior to the event.
- Hauling damages will be included up to \$250.00. Beyond that, the customer will be responsible for excess damages.